## MONTGOMERY COUNTY BOARD OF COMMISSIONERS

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## COMMERCE DEPARTMENT

Montgomery County Courthouse • PO Box 311 Norristown, Pa 19404-0311

610-278-5950

WWW.MONTCOPA.ORG/COMMERCE WWW.MONTCOFORWARD.ORG

David Zellers, Jr.

## **Workforce Development and Unemployment Compensation Information**

- Due to the COVID-19 recommended response protocol of social distancing, PA
   CareerLink® Montgomery County, a proud partner of the American Job Center Network, will be closed to the public with tentative plans to reopen Monday March 30.
- While our center is closed, our dedicated team is still here to help. Please contact us at (610) 270-3429 and follow the menu prompts to receive a return call based upon your needs.
- Free online workshops are available to the public and can be accessed through <u>www.pacareerlink.pa.gov</u>. A calendar of online workshops can be found at <u>www.montcopa.org/2114/PA-CareerLink-Montgomery-County</u>.
- To Contact Unemployment Compensation (UC) for Assistance
  - o Call UC at 888.313.7284
    - Monday 8a.m. 4 p.m
    - Tuesday 8a.m. 4 p.m
    - Wednesday 12 p.m. 6 p.m
    - Thursday 8a.m. 4 p.m
    - Friday 8a.m. 12 p.m
  - Please note you will need to call UC if you have lost your UC PIN or never received one
    in the mail or if you have filed online or through the PAT system and the system tells you
    to call the UC phone.
- Use the UC LiveChat thru www.uc.pa.gov Current Hours:
  - o Monday Friday 8a.m. 5 p.m
  - Please note you will need the email you used when you filed your initial claim to use the UC LiveChat,
- Email UC at <u>uchelp@pa.gov</u>.
- If you need your 1099G in order to file your 2019 Taxes, you can view and print it from the website <a href="www.uc.pa.gov">www.uc.pa.gov</a>. You will need your four-digit UC PIN.
- If you didn't receive a debit card or are having any issues related to your debit card please call ReliaCard at **888.233.5916**.